



1. INTERPRETATION

1.1 In these terms and conditions ("Conditions"):

"Contract" means the Purchase Order, which shall incorporate these Conditions, and the Supplier's acceptance of the Purchase Order;

"Goods" means any goods, materials or articles (including any part or parts of them) to be supplied to the Purchaser by the Supplier pursuant to the Contract;

"Group" means, in relation to a Party, any company which is a subsidiary or holding company of that Party or a subsidiary of any such holding company (as the terms "subsidiary" and "holding company" are defined in the Companies Act 2006);

"Intellectual Property Rights" means all inventions, patents, registered designs, design rights, database rights, and copyrights, know-how and trademarks (whether registered or not) and the goodwill attaching to any of them and applications for any of them and any right or forms of protection of a similar nature and having equivalent or similar effect to any of them which may subsist anywhere in the world;

"Party" means either the Purchaser or the Supplier as applicable, together being the "Parties";

"Purchase Order" means the Purchaser's written instruction to supply the Goods and/or the Services, including any statements of work, specifications, descriptions or other documents attached to, or referred to in, the Purchase Order;

"Purchaser" means G3 Systems Limited (company number 04206095) whose registered office is at Brunel Building, 11 Mereside, Navigator Park, Osprey Quay, Portland, Dorset, DT5 1PY;

"Services" means any services or work to be performed by the Supplier pursuant to the Contract; and

"Supplier" means the company, firm or individual named as such on the Purchase Order.

1.2 In the Contract references to: (i) any statute or statutory provision shall, unless the context otherwise requires, be construed as a reference to that statute or provision as from time to time amended, consolidated, modified, extended, re-enacted or replaced; (ii) the masculine include the feminine and the neuter and vice versa; (iii) the singular include the plural and vice versa; and (iv) Clauses are references to the clauses set out in these Conditions. The headings to these Conditions will not affect their interpretation.

2. APPLICATION OF CONDITIONS

2.1 These Conditions are the only conditions upon which the Purchaser is prepared to deal with the Supplier, and they shall govern the Contract to the entire exclusion of all other conditions. The Supplier waives any right which it might otherwise have to rely on its terms and conditions.

2.2 Unless acceptance of these Conditions by the Supplier expressly occurs at an earlier time, the commencement of work in connection with the supply of the Goods or the performance of the Services by the Supplier shall be deemed to be conclusive evidence of the Supplier's acceptance of these Conditions.

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3. QUALITY

- 3.1 The Goods and Services shall conform in all respects with the requirements of the Contract (including any variations made in accordance with Clause 28).
- 3.2 The Goods shall be safe, durable, free from defects in design, materials and workmanship, fit for the purpose for which they are supplied and for any other purpose made known to the Supplier by the Purchaser in writing, and the Services shall be performed with professional skill and care and in accordance with best industry practice.
- 3.3 Unless otherwise stated in the Contract, the Goods and Services shall conform to all relevant British and European standards and with the requirements of any applicable statutes, orders, regulations or bylaws from time to time in force.
- 3.4 If any of the Goods or Services fail to conform to any of the provisions in this Clause, the Purchaser shall be entitled to any remedies available at law or under the Contract.
- 3.5 The Supplier shall at all times during the term of the Contract maintain a suitable quality management system such as one which complies with the principles of ISO 9001. For the avoidance of doubt, this does not extend to a requirement on the Supplier to obtain certification under ISO 9001.

4. TERM

Subject to any earlier termination in accordance with these Conditions, the term of the Contract shall be as specified in the Purchase Order.

5. DELIVERY OF GOODS / PERFORMANCE OF SERVICES

- 5.1 The Goods shall be delivered by the Supplier carriage insurance and duty paid to the place stated in the Purchase Order or such other place of delivery as is specified by the Purchaser in writing prior to delivery of the Goods and in accordance with any additional instructions stated on the Purchase Order.
- 5.2 Time for delivery shall be of the essence. The Goods shall be delivered on the date stated on the Purchase Order or, if no such date is stated, within 28 days of the date of the Purchase Order. Any Services and associated deliverables shall be performed and delivered by the times specified in the Purchase Order.
- 5.3 Goods shall be delivered to, and only accepted by, the Purchaser during the following hours:
Monday – Thursday: 09.00 – 17.00 hours
Friday: 09.00 – 12.00 hours
- 5.4 If the Purchaser provides any access to premises, labour or equipment in connection with the delivery of, or the performance of any services forming the whole or part of, the Goods, such access shall be provided at the risk of the Supplier.
- 5.5 If Goods are delivered to the Purchaser in excess of the quantities ordered, the Purchaser shall not be bound to pay for the excess. The excess will remain at the Supplier's risk and will be returnable at the Supplier's expense.

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6. KEY PERFORMANCE INDICATORS (KPI's)

- 6.1 Any KPI's that are required to be flowed down to the Supplier shall be detailed in the Supplier Statement of Work (SOW) that accompanies these Terms and Conditions. In the event that any remedies under the KPI's differ to those specified in this document then the Supplier SOW shall take precedence.

7. STORAGE

- 7.1 If for any reason the Purchaser is unable to accept delivery of the Goods at the time when the Goods are due and ready for delivery the Supplier shall, if his storage facilities permit, store the Goods, safeguard them and take all reasonable steps to prevent their deterioration until their actual delivery.

8. LABELLING AND PACKING

- 8.1 The Supplier shall ensure that each delivery is accompanied by a delivery note which shows the Purchase Order number, date of order, number of packages, the net, gross and tare weights of the Goods and contents and, in the case of part delivery, the outstanding balance remaining to be delivered.
- 8.2 The Supplier shall ensure that the Goods shall be packed in accordance with best practice for environmental packaging current from time to time and marked in a proper manner. The details of the contents shall be clearly marked on each container and all containers of hazardous materials shall bear prominent and adequate warnings in English and must be accompanied by emergency information in English, in the form of written instructions, labels or similar markings. Unless otherwise agreed, no packaging materials will be returned.

9. TITLE AND RISK

The Goods shall remain at the risk of the Supplier until delivery to the Purchaser pursuant to Clause 5 is complete. Unless the Goods are rejected pursuant to Clause 11, title to the Goods shall pass to the Purchaser at the time of delivery or at the time of payment for the goods if payment occurs earlier than the time of delivery.

10. SAMPLES

- 10.1 If so required by the Buyer the Seller shall submit samples of the Goods for the Buyer's approval before the Goods are delivered or before the Services are performed (as the case may be). Such samples should be representative of the finished article and marked by the Seller for identification.
- 10.2 The Buyer, together with its duly authorised agents, or the representative of any third party to whom the Goods may ultimately be supplied, shall be entitled to inspect and test the Goods during manufacture, processing and storage and the Seller shall at its own cost provide, or shall procure the provision of, all such facilities as may reasonably be required therefore.

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11. INSPECTION AND REJECTION

- 11.1 The Purchaser shall have the right to inspect and test the Goods and any deliverables associated with the Services prior to or within a reasonable time after their delivery, at such times as the Purchaser may reasonably require.
- 11.2 If the Goods or Services do not conform to the Contract including any statements of work, specifications, requirements or descriptions referred to in the Contract, the Purchaser shall inform the Supplier in writing. The Supplier, at the Supplier's expense, shall immediately take such action as is necessary to ensure conformity to the reasonable satisfaction of the Purchaser.
- 11.3 Notwithstanding Clause 11.2, where any Goods or Services do not conform to the Contract, the Purchaser shall be entitled:
- 11.3.1 to reject the Goods (in whole or in part) and return them to the Supplier, at the risk and cost of the Supplier, on the basis that a full refund for the Goods so returned shall be immediately paid by the Supplier; and
- 11.3.2 to refuse to accept or pay for any further deliveries of the Goods or Services but without any liability to the Supplier;
- 11.4 Any omission by the Purchaser to undertake, or any approval given during or after, such inspection or testing shall not constitute a waiver of any of the Purchaser's rights or remedies in respect of the Goods or Services. Any such inspection or testing shall not diminish or otherwise affect the Supplier's obligations under the Contract.

12. PRICE AND PAYMENT

- 12.1 The price of the Goods and Services shall be as stated in the Purchase Order and shall, unless otherwise agreed in writing by the Purchaser, be FIRM price (non-revisable) and priced in GBP exclusive of Value Added Tax (VAT) but inclusive of all other charges.
- 12.2 Unless otherwise specified in the Purchase Order, the Supplier shall render an invoice within 6 months of completion of the work, unless a VAT invoice is required to be issued at an earlier time. If the Purchaser has to investigate its own records to deal with payment queries after 6 months, the reasonable costs of so doing may be deducted from the amount due.
- 12.3 Unless otherwise specified in the Purchase Order, the Purchaser shall pay the price of the Goods and Services which meet the requirements of the Contract, 60 days from receipt of a valid invoice at the invoice address given on the Purchase Order. The Supplier is not entitled to submit an invoice until the Goods have been delivered and invoices submitted by the Supplier must not bear a date prior to the date on which the Goods are delivered.
- 12.4 The Purchaser may at its sole option elect to pay for Goods and Services by credit card. Without prejudice to Clause 12.3, where payment is by credit card, the Purchaser shall make reasonable endeavours to provide the Supplier with its credit card number within 1 working day of the date of placement of the Purchase Order by the Purchaser with the Supplier. The Supplier shall be responsible for claiming such credit card payments from the Purchaser's nominated card merchant and must claim

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within a maximum period of 6 weeks from the date that the card number is supplied, failing which any such claim will cease to be valid. The Purchaser shall not be liable for any failure or delay in such payments directly or indirectly attributable to its nominated card merchant.

- 12.5 Any invoice which, when taking into account all other invoices already submitted, is for a cumulative value above that of the Purchase Order will be rejected by the Purchaser.
- 12.6 The Purchaser cannot guarantee to make payment on time for any invoice which is not sent to its official Accounts Payable address as detailed on the Purchase Order.
- 12.7 The Supplier shall not be entitled to claim any payment following the expiry of 2 years after the date of completion of the supply of the Goods or Services to which they relate.
- 12.8 Without prejudice to any other rights or remedies, the Purchaser reserves the right to set off any amount owing at any time from the Supplier to the Purchaser against any amount due to the Supplier under the Contract.
- 12.9 To the extent permissible by law, the provisions of the Late Payment of Commercial Debts (Interest) Act 1998 shall not apply to this Agreement. If Purchaser fails to pay any sum properly due under this Agreement, Purchaser shall, upon written request, pay simple interest to Subcontractor on such sum from the due date for payment specified in this Clause 12 at an annual rate equivalent to 2% above the base lending rate from time to time of Lloyds TSB Bank plc. Such interest shall accrue on a daily basis until payment is made.
- 12.10 The invoice is to be submitted for payment to accounts.payable@g3-systems.co.uk or by post to

G3 Systems Ltd
Accounts Payable
Brunel Building
11 Mereside
Osprey Quay
Portland
Dorset
DT5 1PY

VAT No. GB786587163

All enquiries to Accounts Payable: Tel: 01305 825300

- 12.11 The Purchaser accepts no liability for delay caused by incorrectly addressed invoices.

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13. WARRANTY

- 13.1 Unless otherwise specified in the Purchase Order, the Goods and any deliverables associated with the Services shall comply with the requirements of the Contract for Twelve (12) months from putting into service or Eighteen (18) months from the date of delivery in accordance with Clause 5, whichever shall be the shorter.
- 13.2 If the Purchaser, within the warranty period or within Thirty (30) days thereafter, gives written notice to the Supplier of any defect in any Goods or deliverables arising during the warranty period under proper and normal use, the Supplier shall, without prejudice to any other rights or remedies which the Purchaser may have, immediately take such action as is necessary to remedy the defects (whether by repair, replacement or re-performance as the Purchaser shall elect) at the Supplier's expense.

14. INTELLECTUAL PROPERTY

- 14.1 All Intellectual Property Rights in any statements of work, specifications, instructions, plans, drawings, patterns, models, designs or other material furnished to or made available to the Supplier by the Purchaser shall, subject to the rights of third parties, remain vested solely in the Purchaser.
- 14.2 The purchase price for the Goods and Services includes all the irrevocable, perpetual, royalty-free rights for the Purchaser to use all Intellectual Property Rights incorporated in the Goods for its own purpose and in its business anywhere in the world.
- 14.3 The Supplier hereby assigns to the Purchaser all new Intellectual Property Rights generated in the course of supplying the Goods and/or Services pursuant to the Contract.

15. INDEMNITY

- 15.1 The Supplier shall indemnify the Purchaser against all actions, suits, claims, demands, costs, charges, damages, losses and expenses suffered or incurred by the Purchaser or for which the Purchaser may be liable to any third party (including professional costs and consequential loss and damage) arising from or in connection with:
- (a) the negligent or wilful acts or omissions of the Supplier, his servants, agents or contractors in supplying, delivering and installing the Goods or performing the Services;
 - (b) the breach of any provision of the Contract by the Supplier;
 - (c) any defect in the workmanship, materials or design of the Goods or their packaging;
 - (d) any infringement or alleged infringement of any patent, copyright, registered design, design right, trade mark, trade name or other intellectual property right for or relating to the Goods or the Services, unless such infringement has occurred directly as a result of any specification supplied by the Purchaser; and
 - (e) any liability under the Consumer Protection Act 1987 in respect of the Goods.
 - (f) any infringement or alleged infringement of any Intellectual Property Rights caused by the use, manufacture or supply of the Goods and/or Services (as applicable).

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16. INSURANCE

- 16.1 Without prejudice to any of its liabilities under the Order, the supplier shall at its own cost maintain, and shall require its sub- contractors to maintain, the following insurances to the Purchaser's satisfaction:
- (a) Employer's Liability Insurance in accordance with statutory requirements: and
 - (b) Public Liability Insurance with a limit of not less than £1,000,000, or such other limit as the Supplier may require, for any one occurrence and covering inter alia liability arising under Condition 15 above and product liability.
- 16.2 The Supplier shall provide such evidence of its own and its sub-contractors insurance in force and the payment of premiums therefore as the Purchaser may from time to time require.
- 16.3 No minimum figure of insurance cover required by the Purchaser under the Order shall be construed as limiting the liability of the Supplier or its sub-contractors under the Order.

17. TERMINATION

- 17.1 The Purchaser shall have the right at any time to terminate the Contract (in whole or in part) for convenience by giving the Supplier not less than Thirty (30) calendar days written notice, whereupon all work on the Contract shall be discontinued. The Supplier will take all reasonable steps to mitigate the effects of termination. Upon termination under this Clause the Purchaser shall pay to the Supplier fair and reasonable compensation for work-in-progress at the time of termination but such compensation shall not include loss of anticipated profits or any indirect or consequential loss. Title in all Goods and any deliverables associated with the Services shall pass to the Purchaser on such payment, and (if not already delivered) shall be delivered to the Purchaser at that time.
- 17.2 Either Party shall have the right to terminate at any time by giving the other Party written notice to terminate the Contract immediately if:
- 17.2.1 the other Party commits a material breach of the Contract which (if capable of remedy) it fails to remedy within Thirty (30) calendar days of receipt of written notice of the same;
 - 17.2.2 any distress, execution or other process is levied upon any of the assets of the other Party;
 - 17.2.3 the other Party enters into any compromise or arrangement with its creditors, commits any act of bankruptcy or if an order is made or an effective resolution is passed for the other Party's winding up (except for the purposes of amalgamation or reconstruction as a solvent company), or if a petition is presented to Court, or if a receiver/manager, administrative receiver or administrator is appointed in respect of the whole or any part of the other Party's undertaking or assets;
 - 17.2.4 the other Party ceases or threatens to cease to carry on its business; or
 - 17.2.5 the financial position of the other Party deteriorates to such an extent that, in the reasonable opinion of the non-defaulting Party, the capability of the other Party to adequately fulfil its obligations under the Contract has been placed in jeopardy.

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17.3 The expiry or termination of the Contract, however arising, will be without prejudice to the rights and obligations of the Parties which have accrued prior to expiry or termination. The provisions of Clauses 13, 14, 19, 21, 23, 24, 25, 28 and 32 shall survive expiry or termination of this Contract howsoever arising.

18. FORCE MAJEURE

18.1 The Purchaser shall not be liable to the Supplier, or deemed to be in breach of contract, by reason of any delay in performance, or any failure to perform any of its obligations in relation to the Goods or the Services, if the delay or failure was beyond its reasonable control including (but not limited to). strikes, lock-outs. accidents, war, fire, reduction in, or unavailability of, power or breakdown of plant or machinery. If the cause of such suspension shall continue for more than three months either party shall have the right to terminate the Contract upon giving not less than seven days' prior written notice to the other and the only liability of the Purchaser shall be to pay the Supplier for Goods received by the Purchaser and Services performed prior to the date of such suspension.

19. REMEDIES

19.1 Without prejudice to any other rights or remedies which the Purchaser may have under the Contract or otherwise, if any Goods or Services are not supplied in accordance with, or the Supplier fails to comply with, the Conditions, the Purchaser shall be entitled to avail itself of one or more of the following remedies, whether or not any part of the Goods or Services have been accepted by the Purchaser:

19.1.1 to carry out, at the Supplier's expense, any work necessary to make the Goods or Services comply with the Contract, including obtaining the Goods or Services in substitution from another Supplier; and

19.1.2 to claim such damages as may have been sustained as a result of the Supplier's breaches of the Contract.

20. HEALTH AND SAFETY

20.1 The Supplier shall ensure that the Goods are designed and/or constructed and/or supplied so as to be safe and without risk to the health and safety of persons using or affected by the same.

20.2 The Supplier represents and warrants that the Supplier has made available to the Purchaser adequate health and safety information about the Goods and about any conditions necessary to ensure that when put to use the Goods will be safe and without risk to health.

20.3 Where any access to the Purchaser's premises is necessary in connection with delivery, performance or installation, the Supplier and its sub-contractors shall at all times comply with any security and health and safety regulations currently in force, which may include obtaining security clearance from the Purchaser.

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20.4 In the event that any of the Supplier's employees, contractors or subcontractors require unescorted security pass access to any of the Purchaser's sites or premises, the Supplier shall ensure that such employees, contractors or subcontractors produce a completed basic level Criminal Records Declaration form that is less than six (6) months old, from Disclosure Scotland or the Disclosure and Barring Services to accompany their security check application pack prior to accessing such site or premises. A breach of this Clause 19 shall be deemed to be a material breach of the Contract.

21. CONFIDENTIALITY

- 21.1 Save for information which is in the public domain (otherwise than by a breach of this Clause), each Party shall keep confidential and not disclose or use other than for the purpose of this Contract any technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed by one Party to the other Party or its representatives and any other confidential information concerning the other Party's business or its products which the other Party may obtain or learn.
- 21.2 Each Party shall restrict disclosure of such confidential material belonging to the other Party, to such of its employees, agents or sub-contractors as need to know the same for the purpose of discharging the its obligations or exercising its rights under the Contract and shall ensure that such employees, agents or sub-contractors are subject to like obligations of confidentiality as are contained in this Clause.

22. ASSIGNMENT AND SUB-CONTRACTING

- 22.1 The Supplier shall not be entitled to transfer its rights or obligations under the Contract, or subcontract the Contract or any part of it, without the prior written consent of the Purchaser (which shall not be unreasonably withheld).
- 22.2 The Purchaser has the right to transfer its rights and obligations under the Contract or any part of it upon written notice to the Supplier.

23. DISPUTE RESOLUTION

- 23.1 Without prejudice to Clause 23.8 if a dispute arises out of or in connection with this Agreement, the Parties shall negotiate in good faith with a view to resolving any question or difference which may arise concerning the existence, construction, meaning or effect of this Agreement and any dispute arising out of, under, or in connection with, this Agreement.
- 23.2 If any such matter cannot be resolved amicably through negotiations between the Parties within a reasonable time (which shall not exceed thirty (30) Calendar Days unless a longer period is agreed between the Parties) then either Party, upon advance written notice to the other, may initiate the process below in order to attempt to achieve a mutually acceptable resolution:
- 23.3 The unresolved dispute may be referred by either Party to the Commercial Manager for Subcontractor and to the Purchaser Service Manager for resolution; in the event that the dispute remains unresolved for seven (7) Calendar Days after such referral; then

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- 23.4 The dispute may be referred by either Party to the Procurement Director for Subcontractor and the Purchaser Operations Director for resolution; in the event that the dispute remains unresolved for fourteen (14) Calendar Days after such referral; then
- 23.5 The dispute may be referred by either Party to the Managing Director for Subcontractor and General Manager for Purchaser for resolution and they shall be given fourteen (14) Calendar Days to resolve the dispute before a Party may resort to arbitration.
- 23.6 If the dispute is not resolved in accordance with this Clause 23, either Party may propose to the other in writing that the matter be referred to a non-binding mediation. If the Parties are unable to agree on a mediator either Party may apply to the Centre for Dispute Resolution (CEDR) to appoint one.
- 23.7 Nothing in this Clause 23 shall prevent either Party from having recourse to a court of competent jurisdiction for the sole purpose of seeking a preliminary injunction or such other provisional judicial relief as it considers necessary at any time to avoid irreparable damage.
- 23.8 If the Dispute has not been resolved to the satisfaction of either Party within thirty (30) days of initiation of the procedure pursuant to Clause 23.1 or if either Party fails or refuses to participate in or withdraws from participating in the procedure then either Party may deal with the Dispute through legal proceedings issued in accordance with Clause 25.

24. PUBLICITY

Neither the Supplier nor the Purchaser shall, for publicity purposes without the prior written consent and approval of the other Party; (i) make use of the other Party's name or the name of that Party's personnel, customers or agents; or (ii) refer to the other Party or the Contract in any advertisement announcement or notice, except to the extent required by law or any competent regulatory body.

25. NOTICES

- 25.1 A notice given under or in connection with the Contract must be in writing and delivered by hand or sent by first class post or by confirmed facsimile or electronic communication to the address of the Purchaser or (as the case may be) to the address of the Supplier as shown on the Purchase Order or to such other address as the Supplier or the Purchaser (as the case may be) may substitute by notice to the other Party.
- 25.2 Notice shall be deemed given; (i) if sent by first class post or international overnight courier: three business days after posting exclusive of the day of posting; (ii) if delivered by hand: on the day of delivery; (iii) if sent by facsimile: at the time of receipt of report of delivery, or, if sent after 16.00 hours then it will be deemed delivered the following day; (iv) if sent by electronic communication: upon a non-automated response or acknowledgement being sent by the recipient Party that confirms receipt

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26. COMPLIANCE WITH ROHS REGULATIONS

The Supplier shall be responsible for ensuring that any Goods, and all components forming part of any Goods, shall comply with the requirements of the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2006 ("RoHS Regulations"). In respect of all Goods supplied under the Contract, the Supplier shall, upon the Purchaser's request, provide a certification in a form acceptable to the Purchaser that the Goods supplied are in compliance with RoHS Regulations.

27. COMPLIANCE WITH WEEE REGULATIONS

In supplying any Goods, the Supplier shall, at its own expense, comply with the requirements of the Waste Electrical and Electronic Equipment Regulations 2006 to the extent that they apply to any Goods being supplied. The Supplier shall be responsible for the collection and disposal of any such Goods at the end of their life and for any cost associated with such collection and disposal including, where requested by the Purchaser, in respect of the collection and disposal of Goods from any end user that the Purchaser sells those Goods on to. Upon commencement of the Contract, the Supplier shall provide the Purchaser with details of the arrangements it has in place for the collection and disposal of such Goods.

28. MISCELLANEOUS

- 28.1 Failure or delay by the Purchaser in enforcing any provision of the Conditions shall not be a waiver of any of the Purchaser's rights under the Contract or of the right at any time subsequently to enforce that provision or any other provision of the Contract.
- 28.2 No amendment or variation to this Contract shall be binding on the Purchaser unless it is agreed by the Parties in writing and issued as a written Purchase Order amendment by the Purchaser.
- 28.3 A person who is not a Party to the Contract shall have no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract, provided that any member of the Purchaser's Group which is involved in procuring Goods or Services from the Supplier under this Contract shall have the right to enforce any of the Conditions to the extent that it applies to the Goods or Services which it procures. The Parties shall not be under any obligation to seek the consent of any member of the Purchaser's Group in relation to any amendment to the Contract. This Clause does not affect any right or remedy of any person which exists or is available otherwise than pursuant to that Act.
- 28.4 If any provision of these Conditions is held by any competent authority to be illegal, unenforceable or unreasonable in whole or in part it shall, to that extent, be deemed severable and the validity of the other provisions of these Conditions and the remainder of the provision in question shall not be affected.

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29. SUSTAINABILITY

The Supplier shall work with the Purchaser to identify opportunities to improve sustainability in the delivery of Goods and Services. This shall include identifying and implementing practices, where reasonably possible, to reduce environmental impact by, for example (but not limited to) reducing packaging, making delivery frequency and scheduling more efficient, reducing energy consumption, reducing CO₂ emissions and minimising hazardous material content in products. The Supplier acknowledges the importance of sustainability within its own operations and hereby commits to complying with this Clause.

30. BUSINESS ETHICS, SANCTIONS AND MODERN SLAVERY

- 30.1 Each Party shall comply with the Bribery Act 2010 and any other anti-corruption and anti-bribery laws, legislation, regulations or directives ("**Anti-Corruption Legislation**") which apply to its business or which apply in the place where the Contract is performed. Each Party will not, and will procure that its employees, subcontractors, agents and representatives will not, engage in any activity, practice or conduct which would constitute an offence under any Anti-Corruption Legislation. In addition, the Supplier shall maintain in place policies and procedures governing its business ethics which ensures it complies with the requirements of the Purchaser's 'Code of Ethics and Business Conduct'.
- 30.2 The Supplier shall and shall procure that any organisation in the Supplier's Group shall: (i) comply with any trade, financial or other sanctions regime imposed by the UN, EU, UK, US (including regimes administered by the United States Department of the Treasury, Office of Foreign Assets ("OFAC") and Her Majesty's Treasury) and any other such regime which applies in relation to the Supplier's business ("Sanctions"); and (ii) ensure that it shall not supply any goods or other items pursuant to the Contract from, or on behalf of, a "Restricted Person" (being any person who is listed as, or owned or controlled by any person listed as, targeted by Sanctions (including but not limited to persons on the "Specially Designated Nationals and Blocked Persons" list issued by OFAC and the "Consolidated List of Financial Sanctions Targets in the UK" issued by OFAC and the "Consolidated List of Financial Sanctions Targets in the UK" issued by Her Majesty's Treasury, or located or incorporated in any country which is the target of country-wide Sanctions)), nor use any monies paid by the Purchaser for the benefit of a Restricted Person.
- 30.3 The Supplier shall comply with the Modern Slavery Act 2015 and any other modern slavery laws, legislation, regulations or directives ("**Modern Slavery Legislation**") which apply to its business or which apply in the place where the Contract is performed. The Supplier will not and will procure that its employees, subcontractors, agents and representatives will not, engage in any activity, practice or conduct which would constitute an offence under any Modern Slavery Legislation.
- 30.4 A breach of this Clause 30 shall be deemed to be a material breach of the Contract.

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31. DATA PROTECTION

31.1 In performing the Services and/or its obligations under this Contract, the Supplier shall comply with and ensure that its staff, contractors, subcontractors and agents comply with the General Data Protection Regulation (EU/2016/279) ("GDPR") and all other applicable laws and regulations effective in the UK relating to the processing of personal data and privacy each as may be updated, amended, re-enacted or replaced (together the "Data Protection Legislation"). The Supplier shall not perform its obligations under this Contract in such a way as to cause the Purchaser to breach any of its obligations under the Data Protection Legislation. The following terms shall have the meanings ascribed to them under the GDPR: "Data Controller"; "Data Processor"; "Personal Data"; "Data Subjects".

31.2 Unless otherwise agreed in writing, the Supplier shall:

31.2.1 to the extent that it acts as Data Processor for the purposes of this Contract:

- 31.2.1.1 comply with the documented instructions of the Purchaser as Data Controller;
- 31.2.1.2 not act as Data Processor for the purposes of this Contract without first agreeing with the Purchaser (i) a description of the scope, nature and purpose of the processing; (ii) the duration of the processing; and (iii) the types of Personal Data and categories of Data Subjects;
- 31.2.1.3 only use a sub-processor with the consent of the Purchaser, and where such consent is general, communicate changes to the Purchaser in advance with a chance to object;
- 31.2.1.4 be responsible for any processing by any sub-processor and ensure it flows down the obligations set out in this clause to any sub-processor;
- 31.2.1.5 provide the Purchaser with assistance and full co-operation: (i) in relation to any requirement of the Purchaser to comply with requests from individuals exercising their rights to access, rectify, erase or object to the processing of their Personal Data; (ii) in respect of compliance with its security and data breach obligations, including notifying the Purchaser within 48 hours (where feasible) of any breach of Data Protection Legislation in relation to Personal Data processed under this Contract; and (iii) by carrying out a privacy impact assessment on the Purchaser's reasonable request;
- 31.2.1.6 return or delete, at the Purchaser's option, Personal Data at the end of the Contract, save to the extent it may keep a copy of the Personal Data under Data Protection Legislation; and
- 31.2.1.7 inform the Purchaser if, in its opinion, the Purchaser's instructions would breach Data Protection Legislation.

31.2.2 in every case where it processes Personal Data:

- 31.2.2.1 only process Personal Data of the Purchaser to the extent and in such manner as is necessary for it to carry out its obligations under this Contract;

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- 31.2.2.2 ensure that its staff are subject to a duty of confidence with respect to such Personal Data;
- 31.2.2.3 not cause or permit such Personal Data to be transferred outside the European Economic Area; and
- 31.2.2.4 refrain from using such Personal Data for marketing and/or promotional purposes or disclosing such Personal Data to third parties for such purposes.

31.3 The Supplier shall on request demonstrate compliance with the provisions of this Clause 31. The Purchaser reserves the right to audit such compliance by the Supplier upon reasonable prior notice and the Supplier shall provide reasonable assistance and cooperate reasonably with the Purchaser in conducting such audit. The Supplier shall retain all records necessary to comply with its obligations under the Data Protection Legislation and this Contract.

31.4 Any breach by the Supplier of its obligations under this Clause 31 shall constitute a material breach of the Contract.

31.5 The Supplier shall, to the extent permitted by law, at all times during and after the term of the Contract, indemnify the Purchaser and keep the Purchaser indemnified against all losses, fines, damages, costs or expenses and other liabilities (including legal fees) incurred by, awarded against or agreed to be paid by the Purchaser arising from any breach of the Supplier's obligations under this Clause 31 where such breach is caused by the act or omission of the Supplier except and to the extent that such liabilities have resulted directly from the Purchaser's instructions.

32. GOVERNING LAW AND JURISDICTION

32.1 This Contract and any dispute or claim arising out of or in connection with it (whether such disputes are contractual or non-contractual in nature, such as claims in tort, for breach of statute or regulation, or otherwise) shall be governed by and construed in accordance with English law.

32.2 Each Party hereby irrevocably submits to the exclusive jurisdiction of the English Courts PROVIDED THAT each Party shall have the right to enforce a judgment of the English Courts in a jurisdiction in which the other Party is incorporated or in which any assets of the other Party may be situated.

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